

MEMBERS



# Broadbents

## Schoolwear Specialists

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### **Back to School information from Broadbents of Middleton**

Following comprehensive advice from the government and Schoolwear Association, we will be implementing measures which will enable us to deliver a successful 'back to school' and prioritising the safety and well-being of parents, children and staff. To this end we will incorporate the following:

- Allowing only two individuals on the shop floor at any one time (excluding staff).
- Installing a perspex screen at the point of sale.
- Requiring sales assistants to wear face coverings and practice frequent washing/sanitising of hands.
- Making hand sanitiser available at the point of entry for customer use.
- Displaying signage to reinforce the two metre distancing rule.
- Increasing the frequency of cleaning surfaces and 'hot spots'.

As well as personal shoppers, Broadbents will accept orders by telephone (0161 643 5193) and e-mail ([info@broadbentsofmiddleton.co.uk](mailto:info@broadbentsofmiddleton.co.uk)). If you do e-mail or leave a telephone message, please remember to provide your telephone number so that we can return your call and take a card payment for your goods. Your order will then be processed and packed ready for you to collect during opening hours (this year, we will only be able to deliver in exceptional circumstances). Some schools have arranged for orders to be delivered to school...please enquire if this is the case if you are unable to visit the shop. Unfortunately, we are not able to run the payment 'Club' this year.

#### **IMPORTANT NOTE**

**In order to spread the volume of customers visiting Broadbents, during this period of restriction, we would encourage you to shop as early as possible.**

Broadbents is committed to maintaining its long-held reputation as a local business committed to providing the highest standards of service and quality. We will be doing all we can, at this difficult time, to ensure the 'back to school' period is delivered as safely and effectively as possible.

